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## **Student Ambassador Person Specification**

**Professionalism:**

* Punctual and well organised
* Good communication skills
* Good customer service skills
* Able to work well in a team or alone
* Able to follow procedures or instructions accurately
* Willing to satisfy an enhanced Disclosure and Barring Service Check
* The ability to exercise confidentiality and discretion
* Able to travel to and from schools and colleges in order to carry out face-to-face exchanges.

**Character:**

* Confidence in communicating with groups of people from various ages/backgrounds etc.
* Enthusiasm for London Metropolitan University, and promoting Higher Education
* Enthusiasm for helping others
* Able to share your experience of life, school, university and work with people who may benefit from it
* Able to handle pressure while remaining calm and polite with guests, staff and other students etc.
* Proactive with a positive team spirit
* Hard working and flexible attitude to work
* Willing to develop new skills by attending training and taking on new challenges