Student Money and Accommodation Advice

## Accommodation for Disabled Students

**Support for Disabled Students**

Support for Disabled Students and Applicants at London Metropolitan University can be provided by the Disabilities and Dyslexia Service (DDS).

If you haven’t already registered with the DDS for support then please get in contact at dds.studentservices@londonmet.ac.uk in order to start the process, supply supporting Medical Documentation and set up a package of support to assist your studies at London Met.

**Accommodation Options at London Met**

Unfortunately, London Metropolitan University doesn’t own or manage any student accommodation.

For more information on the nearby accommodation providers to both our Holloway Road and Aldgate campuses, please see our relevant guidance:

• Halls of Residences

• Private Accommodation

Please be aware that some accessible accommodation provisions are limited in availability. As such, we would recommend getting in contact with the relevant providers as soon as possible to discuss any arrangements that you require and booking a place if applicable and appropriate.

London Metropolitan University are separate from all external accommodation providers so are unable to reserve or guarantee places in accommodation for any students.

**Support Available in Halls of Residences**

Should you book a place in an External Halls of Residences then there is a range of support which may be available in order to assist you (dependent on each individual hall). This includes:

• Accessible Rooms

• Lift Provision

• Accessible or En-Suite Bathrooms

• On Site Warden Support

**Further Accommodation Support**

Should you require further support in your accommodation then we recommend that you contact the individual provider or landlord/agency in the first instance. As all student accommodation is managed externally to the university, we are limited in the adjustments that we are able to make. All providers do however have a duty to make Reasonable Adjustments under the Equality Act (2010) to ensure that you are able to access your place of living.

The DDS at London Met can however make suggestions and recommendations to the accommodation provider or landlord/agency in order to assist with the adjustments which are able to be made.

Should you require additional support in your accommodation that the provider or landlord/agency is unable to meet then we recommend that you contact your Local Authority / London Borough Adult Social Care or Social Services Teams in order to arrange a Social Care Assessment.

For personally owned accommodation, you may also wish to contact the Citizens Advice Bureau (CAB) for information on any other locally or nationally available support provisions (e.g. Personal Independence Payment (PIP)) which can be used for ensuring that you have access to accessible accommodation.

**Specialist Accommodation Provisions**

Should there not be availability in local Student Accommodation for a provision which meets your needs or if private accommodation is not accessible for you then we recommend that you contact your Local Authority / London Borough Adult Social Care or Social Services Teams in order to arrange a Social Care Assessment. This may take some time to be arranged and completed so we advise you to do this as soon as possible in order to prevent any delays to your support occurring.

**Location of Accommodation**

For the majority of our courses at London Metropolitan University, on-site attendance is mandatory for all timetabled sessions. As such, we recommend that you look for accommodation which is within travelling distance for yourself to be able to attend university and factor this into your arrangements ready for the start of your course or academic year.

**Additional Accommodation Queries**

Should you have any further Accommodation Queries then please contact our Student Money and Accommodation Advice (SMAA) Team either by email at smaa@londonmet.ac.uk or by completing our Student Services Appointment Booking Form.

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