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# SPSS 31 Installation Instructions

Author: Andrea Wilkins

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+44 (0)20 7133 4563

[software@londonmet.ac.uk](mailto:software@londonmet.ac.uk)

# Changes History

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# Related Documents

| Document | Author | Version | Date |
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# Installation instructions

The following instructions are for installing IBM® SPSS® Statistics version 31 using the license type authorized user license. This document is for users who are installing on their desktop computers.

**Note**: You cannot run IBM SPSS Statistics remotely via Windows Terminal Services or Citrix with an authorized user license.

# System requirements

To view system requirements, go to [IBM Software Compatibility](https://www.ibm.com/software/reports/compatibility/clarity/softwareReqsForProduct.html)

# Authorization code

You will also need your authorization code(s). This can be obtained by raising a request in [Freshservice](https://support.londonmet.ac.uk/)

# Installing

**Important:** To install, you may need to be logged on to your computer with administrator privileges.

# Running multiple versions and upgrading from a previous release

You do not need to uninstall an old version of IBM SPSS Statistics before installing the new version. Multiple versions can be installed and run on the same machine. However, do not install the new version in the same directory in which a previous version is installed.

# Installing from a downloaded file

Software can be downloaded from the software for home use page or from links in the email with your activation code. You must run the installer as administrator:

1. Double-click the file that you downloaded and extract all the files to some location on your computer.
2. Using Windows Explorer, browse to the location where you extracted the files.
3. Right-click SPSSStatistics.exe and choose **Run as Administrator**.
4. Follow the instructions that appear on the screen. See “Notes for installation” on page 2 for any special instructions.

# Notes for installation

This section contains special instructions for this installation.

Assistive technology.

JAWS for Windows for IBM SPSS Statistics is automatically enabled. JAWS for Windows is screen reading software for those with visual impairments. If you plan to use JAWS for Windows, you might also want to copy the supplied dictionary file so JAWS for Windows reads statistical terms correctly. For more information, see the document Configuring Assistive Technology Software.

IBM SPSS Statistics - Essentials for Python.

You are prompted to install IBM SPSS Statistics - Essentials for Python. Essentials for Python provides you with the tools to develop custom Python applications for use with IBM SPSS Statistics, and to run extension commands that are implemented in the Python language. It includes Python versions 2.7 and 3.4, the IBM SPSS Statistics - Integration Plug-in for Python, and a set of Python extension commands that provide capabilities beyond what is available with built-in SPSS Statistics procedures. For more information, see Integration Plug-in for Python in the Help system. To accept the default option to install IBM SPSS Statistics - Essentials for Python, you must accept the associated license agreement

# Licensing your product

You must run the License Authorization Wizard to license your product.

**Note**: Licenses are tied to your computer's hardware with a lock code. If you replace your computer or its hardware, you will have a new lock code and will need to repeat the authorization process. This is also true if you re-image your computer. Your authorization code will only allow one activation. If you reimage or replace your machine you will need to request a new code following the same procedure as before.

Important: The license is sensitive to time changes. If you must change the system time and then cannot run the product, contact the Client Care team for assistance by visiting [IBM Support](https://www.ibm.com/mysupport/s/?language=en_US)

# Using the license authorization wizard

**Note:** You might be prompted for administrator credentials. Without the correct credentials, you will not be able to run the License Authorization Wizard.

1. To launch the License Authorization Wizard, click **License Product** on the Welcome dialog or choose **License Authorization Wizard** in the Windows Start menu program group for IBM SPSS Statistics. You must run as administrator. Right-click the **License Authorization Wizard** shortcut and choose **Run As Administrator**
2. Select **Authorized user license**. When prompted, enter your authorization code.

Send the e-mail message and respond to the prompt in the License Authorization Wizard. The e-mail message will be processed almost instantaneously. You can click **Enter License Code(s)** to enter any license code(s) that you receive. If you already closed the License Authorization Wizard, restart it and select **Authorized user license**. On the Enter Codes panel, add the license code that you received and click **Next t**o complete the process.

# Viewing your license

You can view the license by relaunching the License Authorization Wizard. The first panel displays the licensing information. Click **Cancel** when done, and click **Yes** when prompted about cancelling.

**Note:** You can also view the license by using the command syntax to run the SHOW LICENSE command

# Applying fix packs

To ensure problem-free operation, keep your product at the latest fix pack level. Complete all of the necessary pre-installation and post-installation tasks as described in the fix pack instructions.

# Uninstalling

To completely uninstall IBM SPSS Statistics:

1. Use the Windows Control Panel to remove IBM SPSS Statistics.
2. Delete the following folder: c:\ProgramData\IBM\SPSS\Statistics\<version>

# Updating, modifying, and renewing IBM SPSS Statistics

If you purchase additional add-on modules or renew your license, you will receive a new authorization code (or codes). For instructions on using the authorization code(s), see “Licensing your product” on page 2.