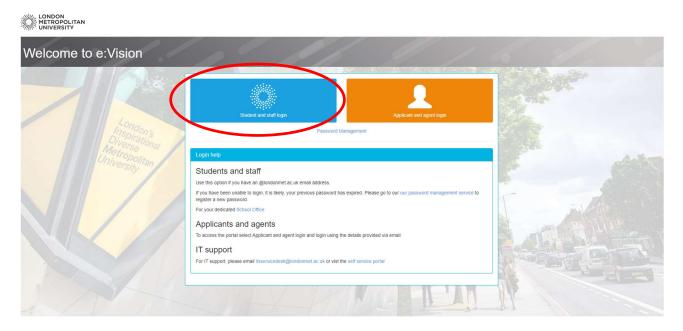
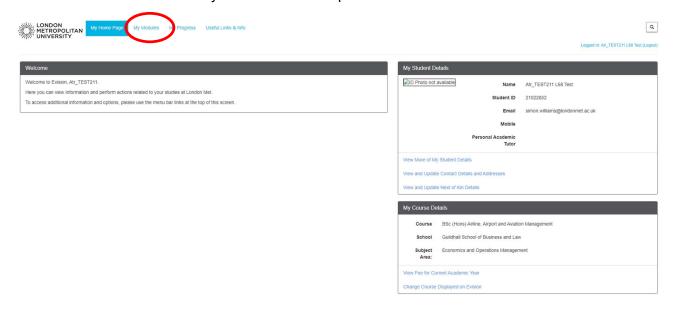


MITIGATING CIRCUMSTANCES/REVIEW REQUEST PROCESS FOR STUDENTS

1. Using any browser go to: evision.londonmet.ac.uk. Click on 'Student and staff login' and this should automatically log you into Evision

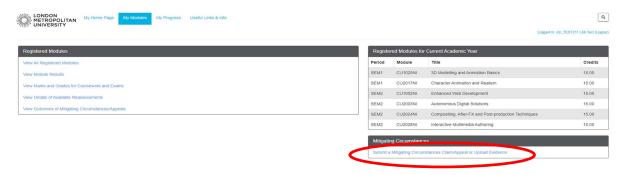


2. You will then need to click on 'My Modules' at the top of the screen

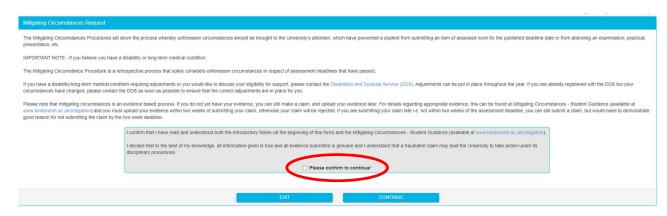




3. Then click on 'Submit a Mitigating Circumstances Claim/Appeal or Upload Evidence'

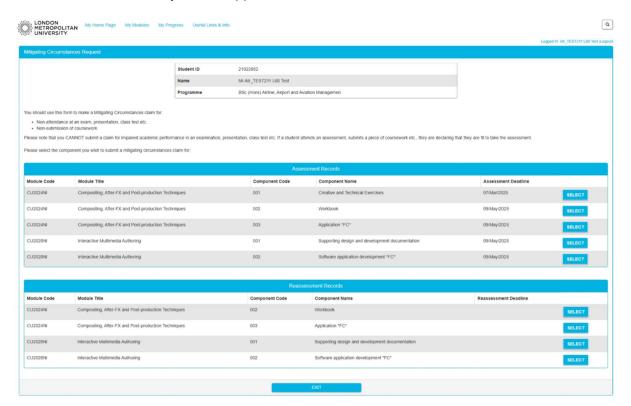


4. You will be taken to the Mitigating Circumstances Request page. Please read this through carefully and tick the check box to confirm. Then click 'Continue'.

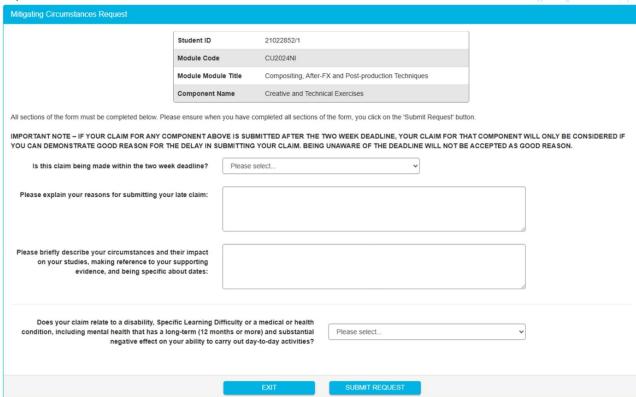




5. A page listing all your currently available Assessment and/or Reassessment Components for the current academic year will appear;

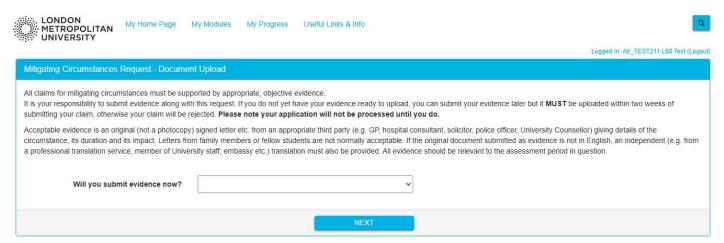


Selecting a component takes you to the page to add details as to the specifics of your request;

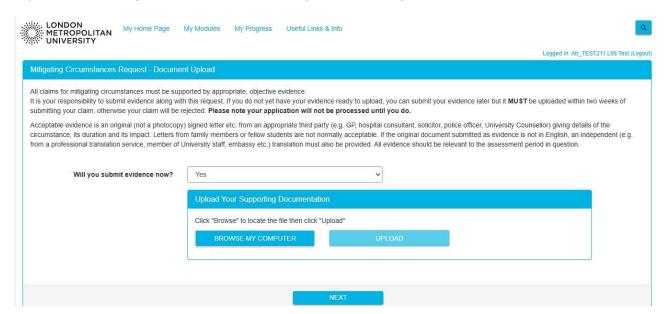




7. Once you have completed the fields, click 'Submit request'. You will be asked to upload relevant supporting documents. At this stage, you can either choose to submit the evidence now, or later (see step 15). If you choose to submit your evidence later, you must upload it within two weeks of submitting the claim otherwise your claim will be rejected;

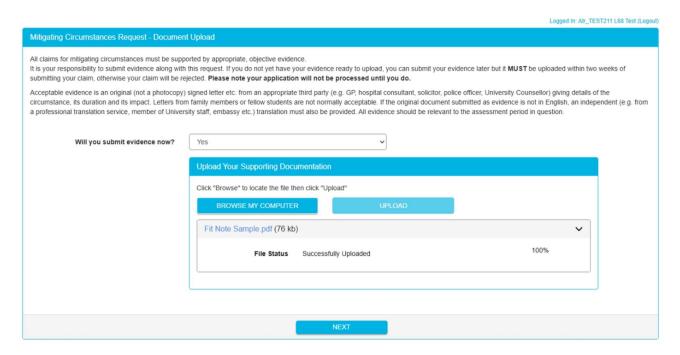


8. If you are submitting the evidence with your claim, select 'Yes' from the drop-down menu and you will then be given the option to upload your supporting documentation;

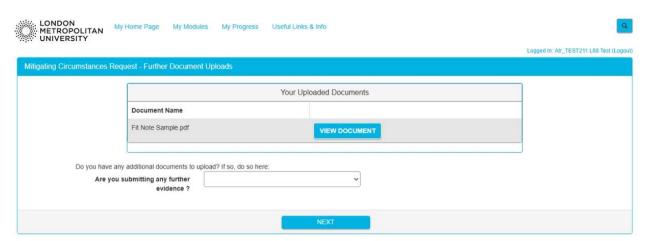




9. Click 'Browse My Computer' to locate the file then click 'Upload'. The file status should say successfully uploaded when complete:

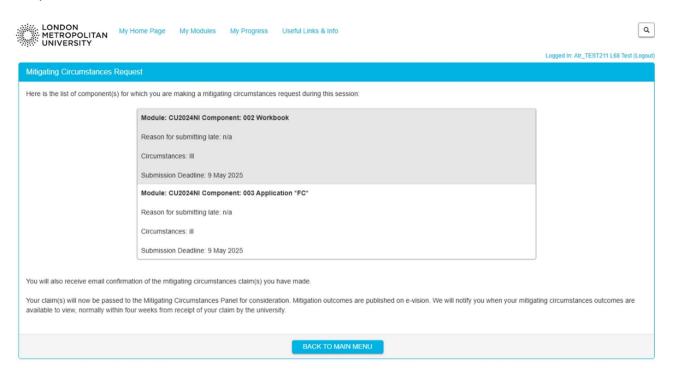


10. Once you've uploaded and clicked 'Next', you will be asked if you want to make another request. Clicking 'Make Another Request' will take you back to the list of available components (see step 5). You can go through the task and make a request for a different component as many times as you need to. If you are using the same evidence, you do not need to upload this again. If you wish to submit different evidence, you have the option to do so here, or you can upload the evidence later (see step 15). Please select the option that applies from the dropdown and click next.

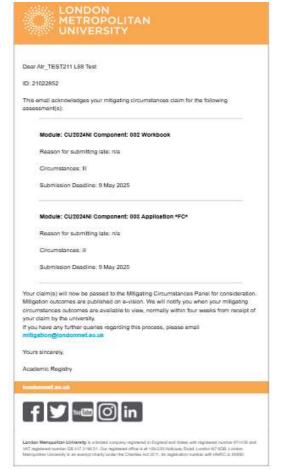




11. Once you have submitted one or more requests and click 'Continue' you will be taken to a confirmation page which lists ALL the components for which you have just submitted requests;

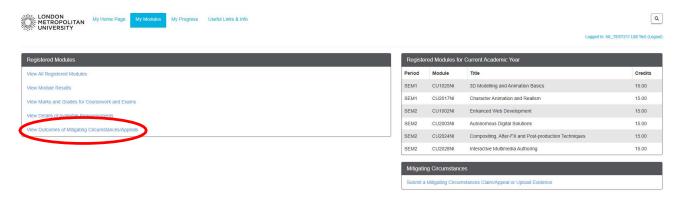


12. You will also receive an email confirming the request(s);

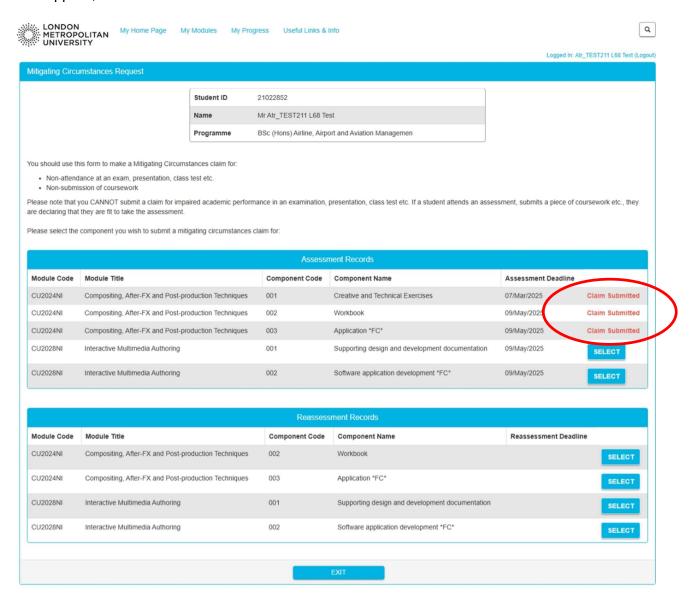




13. Once your claim has been considered you will receive an email notification of the outcome, and this will also be available for you to view on Evision;

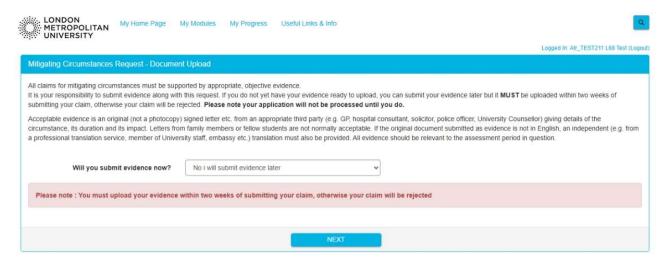


14. If you go back into the task again (from step 1) you will be able to see which requests you have already submitted and their status. Claims that have been processed will no longer appear;

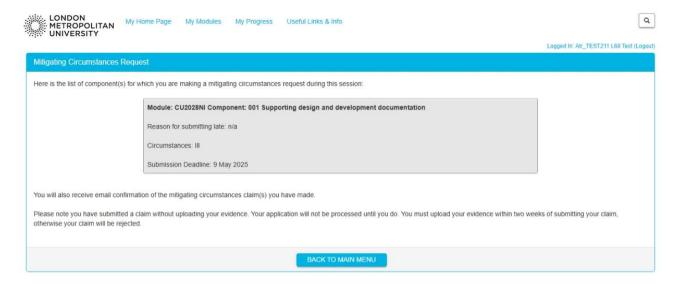




15. If you are submitting evidence later, select No and click next;

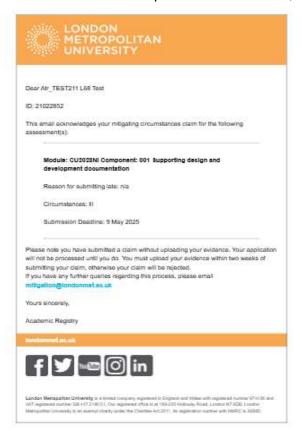


16. You are then given the option to make another request or continue. By selecting continue, you will receive the following notification;



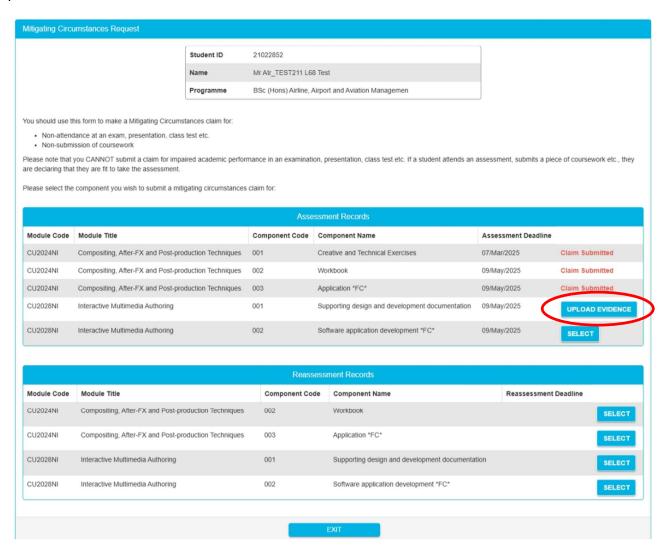


17. You will also receive an email advising that you have submitted a claim and that you now have two weeks to provide the evidence;

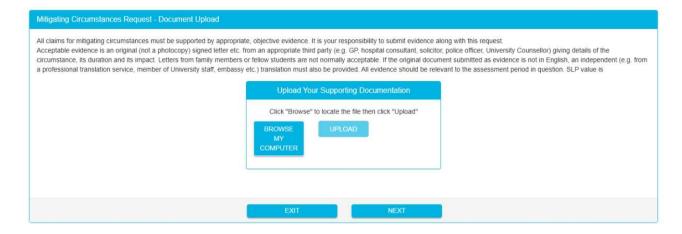




18. If you chose to submit your evidence later and now have it ready to submit, you will need to go back into the task (see points 1-4). When you arrive at the page listing your modules and status of claims, you will see 'Upload Evidence' next to the module(s) that you need to provide the evidence for;

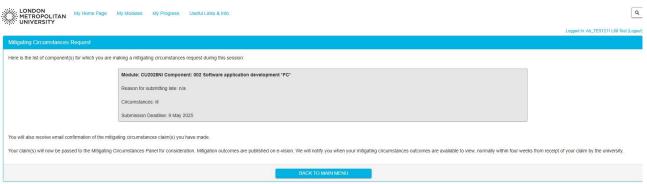


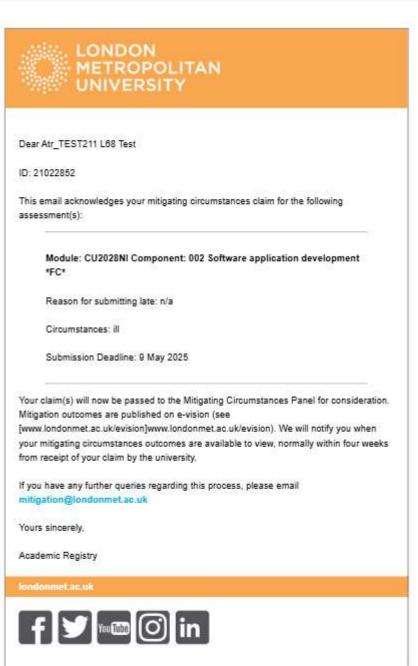
19. Click on 'Upload Evidence' and it will give you the option to browse your computer for the evidence and then upload it. Once successfully uploaded, click next;





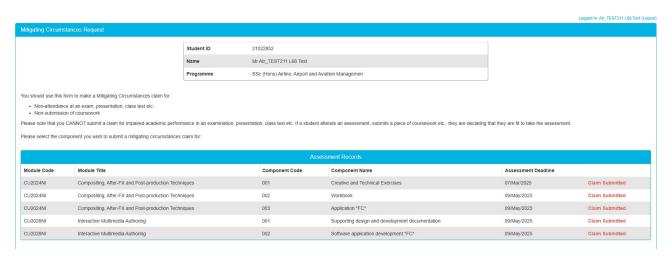
20. You will then see the following page and receive email confirmation also;







21. When you go back into the task, it will appear as 'claim submitted';



22. You will receive an email notification once your claim has been processed advising that your outcome is available to be viewed on Evision.(step 13)