Student Money and Accommodation Advice

Legal Advice Guide

Student Money and Accommodation Advisers are not able to provide legal advice but the following services may assist you in finding the most appropriate advice for your circumstances.

The rules for Legal Aid have now changed and you should be aware that student income will be taken into account when being assessed for eligibility. Please use the following link for further information: [www.gov.uk/legal-aid](http://www.gov.uk/legal-aid)

**Citizens Advice Bureaux (CABs)**

[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

The above website details addresses and opening times for local Citizens Advice Bureaux, which offer free, confidential and independent advice. The CAB assists with debt problems and consumer issues, benefits, housing, legal matters, employment and immigration. Advisers can help fill out forms, write letters, negotiate with creditors and represent clients at court or tribunal.

**Civil Legal Advice (CLA) – 0345 345 4345**

[www.gov.uk/civil-legal-advice](http://www.gov.uk/civil-legal-advice)

This is a national advice line for England and Wales paid for by legal aid. Their operators are not legally trained but can transfer you to a specialist adviser if you’re entitled to legal aid or refer you to an alternative if you’re not eligible. You can text ‘legalaid’ and your name to 80010 to ask CLA to call you back. This costs the same as a normal text message. Monday to Friday, 9am to 5pm.

**Law Centres**

[www.lawcentres.org.uk](http://www.lawcentres.org.uk)

Law Centres provide a free and independent professional legal service to people who live, work or study in the local area. Their website provides addresses, opening times and exact locations of Law Centres. The Law Centres nearest to London Metropolitan University are Tower Hamlets [www.thlc.co.uk](http://www.thlc.co.uk) (020 7538 4909); Camden [www.cclc.org.uk](http://www.cclc.org.uk) (020 7284 6510); Islington [www.islingtonlaw.org.uk](http://www.islingtonlaw.org.uk)

(020 7288 7630).

**Mary Ward Legal Centre** – 10 Great Turnstile, London WC1V 7JU – Tel. 020 7831 7079 [www.marywardlegal.org.uk](http://www.marywardlegal.org.uk)

The Legal Centre provides free legal advice - casework for debt, employment, housing and welfare benefits. In addition, evening legal advice clinics are staffed by volunteer lawyers who can provide free legal advice on other legal matters including small claims, tax, personal injury, consumer and contract law. For people who live or work in London. Priority given to those on a low income who could not otherwise afford legal help.

**Shelter**

[england.shelter.org.uk](https://england.shelter.org.uk/)

This site has been developed by Shelter, the leading provider of independent housing advice in the country and the largest homelessness charity. Shelter aims to provide clear, accessible information for anyone facing a housing problem, including housing rights for young people and advice on-line. If you need urgent advice call the helpline on 0808 800 4444. Calls are free from UK landlines and main mobile networks. The helpline is open every day of the year: 8am – 8pm

on weekdays, 9am – 5pm on weekends.

**The RCJ Advice Bureau at the Royal Courts of Justice incorporating Islington CAB** – Strand, WC2A 2LL [www.rcjadvice.org.uk](http://www.rcjadvice.org.uk)

Free legal advice by lawyers on civil law, family law, bankruptcy and debt as well as miscarriages of justice.

**Toynbee Hall Advice Services** – 28 Commercial Street, London, E1 6LS – Tel. 020 7247 6943 [www.toynbeehall.org.uk/free-advice/legal-advice/](http://www.toynbeehall.org.uk/free-advice/legal-advice/)

Legal and financial problems. Specialist debt and welfare benefits advice drop-ins and appointment service and telephone advice. Free legal advice for residents, workers and students of Tower Hamlets, the City of London and East London.

**Other useful websites**

[www.lawsociety.org.uk](http://www.lawsociety.org.uk)

[www.lawontheweb.co.uk](http://www.lawontheweb.co.uk)

[www.compactlaw.co.uk](http://www.compactlaw.co.uk)

The content of this information sheet has been compiled using information from external sources, as well as University data. The content has been carefully checked and is given in good faith. However, the University cannot accept responsibility for the consequences of any inaccuracy. June 2023